

JEPIC Seminar in Viet Nam on “Improving Customer Service” 2013

JEPIC has been conducting bilateral seminar programs with electric utilities in ASEAN countries under strong support from electric power companies in Japan. The purpose of the program is to strengthen business infrastructures of the electric utilities in ASEAN countries, such as technical basis, management and human resources development.

JEPIC and Vietnam Electricity (“EVN”) launched their bilateral cooperation programs in 1998. The first seminars in Viet Nam and Japan were carried out in 1998 and 1999 respectively. Since the initiation, JEPIC and EVN have held seminars every year in Japan as well as in Viet Nam.

In cooperation with Tohoku Electric Power Company and Okinawa Electric Power Company, JEPIC and EVN held the 16th Seminar in Viet Nam in November 2013 as below:

Date of the Seminar	: November 19 th to 22 nd , 2013
Seminar Place	: Hanoi, Viet Nam (EVN Headquarters)
Theme of the Seminar	: Improving Customer Service
Participants	: 58 persons from EVN and its affiliates
Mission Member	: 2 experts from Tohoku Electric Power Co., Inc. 2 experts from The Okinawa Electric Power Co., Inc., 2 secretaries from JEPIC

